

Our Mission

To provide family-centered services to children and families and support well being through self-sufficiency, safety and permanency.

In order to definitively determine eligibility for any TANF services, please speak with a Social Worker in the Family Support Services unit.



Ashe County Department of Social Services

Family Support Services

150 Government Circle, Suite 1400
Jefferson NC 28640
Phone: (336) 846-5719
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Ashe County
Department of Social Services

TANF Programs



Temporary Assistance for Needy Families

**Helping Families
Achieve Self-
Sufficiency**

Benefit Diversion

Benefit Diversion is designed to meet a specific family crisis or episode of need through the use of nonrecurring short-term benefits. Benefit Diversion is not appropriate for a chronic or continuing situation.

This is a one-time, lump-sum payment based on household composition.

A family may be a likely candidate for Benefit Diversion if....



- ◆ A caregiver will likely receive a job offer.
- ◆ A parent is employed and will need assistance to cover the costs of rent, utilities and child care until his/her first pay check is received.
- ◆ An adult in the home will begin work within three months.
- ◆ The family includes a caretaker who is sick or out of work on maternity leave, receiving little or no pay.

Emergency Assistance

Emergency Assistance may assist with a family's sporadic emergency needs, such as a utility disconnection or an eviction notice.

To be eligible for Emergency Assistance:

- ◆ Households must include a dependent child who meets the age limit and kinship requirements for WFFA.
- ◆ The total gross family income must be at or below 200% of federal poverty level.
- ◆ Families must meet all of the eligibility requirements as set forth in the County's Work First Plan.
- ◆ The assistance available must alleviate the crisis.



200% Services

200% Services support job retention and advancement with the goal of strengthening the family as well as promoting the healthy development of children and parents.

Potential Services

200% Services may include:

- ◆ Education
- ◆ Job Search
- ◆ On-the-Job Training
- ◆ Job Readiness
- ◆ Skills Training
- ◆ Work-related expenses
- ◆ Parenting Skills
- ◆ Child & Family Enrichment
- ◆ Case Management
- ◆ Transportation

All TANF programs require that at least one dependent child who meets program-established age, kinship and citizenship rules resides in the household.